

Desktop Authority Management Suite

Centralized, secure and consistent management of the Windows user environment

Today’s sophisticated users are demanding more flexibility in IT operations, but administrators must still maintain a secure and consistent user environment. They can no longer rely on the traditional model of managing only the machine; each user needs to be granted the right access to the right resources regardless of the device used. This means that even small businesses are dealing with hundreds of user environments. In addition, administrators must control application privileges appropriately, ensuring that they can run without full local administrator access.

Desktop Authority Management Suite enables admins to proactively provision and manage the Windows

user environment. With the suite, you can easily create a secure, consistent environment for each user and ensure that applications run with only the privileges and access needed.

Features

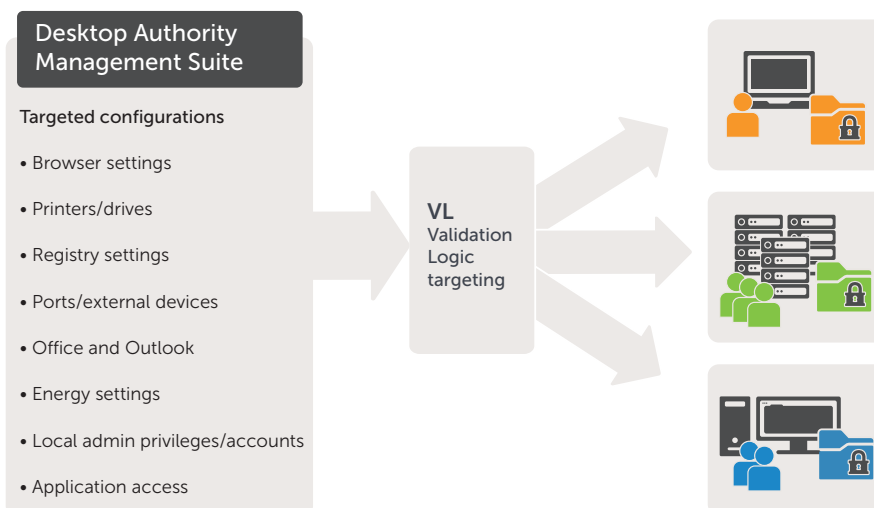
Desktop Authority Management Suite is comprised of two solutions:

Desktop Authority Standard

- **Real-time targeting engine**—Don’t be forced to choose between “one size fits all” configurations or leaving computers unmanaged. In Desktop Authority Standard and Privilege Manager, admins can tailor settings, configurations and administrative privileges by user, computer, network address or dozens of other criteria using a patented Validation

Benefits:

- Easily targets, configures and manages a secure and consistent user environment, no matter where users are or whether they use a physical or virtual desktop
- Ensures that users and applications have only the privileges they need with comprehensive tracking and reporting
- Customizes user configurations like drives, printers, shortcuts and Office—without logon scripts
- Enables users to customize their computers the way they want—within the limits you specify and without giving them local admin rights
- Discovers applications that require elevated privileges and access and selectively provides what they need without granting full local administrator access
- Reduces service requests by proactively managing user configurations and administrative privileges



Patented Validation Logic technology targets and enforces configurations and settings for user environment management.

System requirements

For complete system requirements, please visit quest.com/desktop-authority-management-suite.

Logic targeting engine. Configuration settings and privileges are automatically updated when the user or environment changes, without any intervention by the admin.

- **Customize the user environment**—Eliminate the hassles of trying to manage configurations and profiles for users who move between physical desktops, terminal servers or VDI, or who move from office to office. Desktop Authority Standard provides over 40 management objects that enable admins to easily provide access to company resources; manage security settings; configure Outlook profiles and settings; launch applications; customize registry settings; control power schemes and inactivity settings; and manage Internet security and browser settings.
- **Support the user**—With Desktop Authority Standard's ExpertAssist remote management system, admins can manage over 40 computer tasks without interrupting the user; for example, they can access system info, control processes, run remote command-line commands and copy files. When needed, admins can also control the mouse and keyboard remotely. ExpertAssist works over the LAN or across the Internet.

Privilege Manager

- **Elevate applications, Windows processes and ActiveX controls**—Grant users permission to install software, make desktop changes and install ActiveX controls that you deem secure—without granting them local admin rights that would allow them to install unapproved software, copy data to flash drives or incur other risks.
- **Proactively discover and manage privileges**—Discover applications that need administrative privileges, provide pre-defined elevation options and allow users to request their own privilege elevation.

Use cases

Customize user configurations like drives, printers, shortcuts and MS Office without logon scripts.

Provide users with the ability to customize their computers the way they want, but give admins centralized control key over key settings.

Minimize risk by configuring browser security settings.

Reduce risk to computers and data by eliminating local admin rights that allow users to install malware or unapproved software, copy data to flash drives, and leave computers unlocked and unattended.

Reduce the IT burden of managing users who move from company location to location or who spend part of the time on the road and need support when they're not in the office.

About Dell Software

Dell Software helps customers unlock greater potential through the power of technology—delivering scalable, affordable and simple-to-use solutions that simplify IT and mitigate risk. This software, when combined with Dell hardware and services, drives unmatched efficiency and productivity to accelerate business results. www.dellsoftware.com.

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